



DPMS Firearms, LLC
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1. If a Soldier is below the age of 21 years of age can he still purchase or have a family member purchase it for him/her?

This varies from state to state. Please consult with your Federal Firearms License Holder (gun dealer) for restrictions your state of residency. Follow this link and click on the perspective state in which you reside to determine what is required. <http://www.nraila.org/GunLaws/> .

Under No Circumstances will DPMS rifles or high capacity magazines be available for sale or transfer in the state of California due to CA Gun Laws prohibiting such sale or transfer. This model is also unavailable for transfer in New Jersey, New York, and Massachusettes due to similar restricted gunlaws prohibiting the transfer of such firearms..

2. As far as the magazines are concerned for each model...they do come with I would think, the 5-round magazines?

Each rifle will ship with (2) 30rnd. Magazines unless the rifles are being shipped to a state that has magazine capacity restrictions. These states are: HI, MD, MA, NJ, NY, and PR.

3. Is there any warranty?

DPMS Rifles will be serviced for a period of (3) years after the rifle was purchased. The warranty applies towards defects in materials or workmanship of the rifle. The use of re-loaded ammunition, proof rounds, or factory ammunition that exceeds SAAMI specifications voids any warranty. Any repairs or modifications not done by DPMS also voids any warranty.

4. How will I get the rifle?

A Federal Firearms License holder must receive the rifle from DPMS and transfer the rifle to you. Most will require a transfer fee to complete the transfer paperwork.

5. Who will receive and transfer the rifle to me?

We use one Federal Firearms License holder in the continental U.S. to complete the transfer. This FFL is determined by your Point Of Contact and listed on the form. If you live outside the region, it is your responsibility to contact this FFL and have your rifle shipped to another FFL near you. You are responsible for these shipping costs.

6. Who takes the orders?

We use one Point of Contact for the transaction and they are also listed on the order form under POC. This person is responsible for collecting the funds from each individual and placing the order complete at the time the offer closes. Funds will be transferred complete to DPMS at the time the order is placed.

7. How long will it take to get my rifle?

DPMS makes every effort to build and deliver rifles on or about the units redeployment date. However, DPMS may delay production due to circumstances beyond their control without constituting a breach of contract. DPMS makes no firm commitment on delivery date in writing or otherwise. DPMS will only estimate delivery based upon available information at the time the order is placed.

8. Can I get my rifle with special engraving different from the group?

We will engrave them with one version of your line art at no cost. I am sorry, we cannot offer two separate choices for engraving.

9. Can I get a special serial number?

Unfortunately not. Serial numbers are assigned by BATF and cannot be altered nor does DPMS offer special requests for serial numbers.

10. Can I get upgrades on my rifle?

Unfortunately not. We are unable to provide group purchase pricing and then build each rifle differently. The additional time and manpower required to manufacture, monitor, and separate individual custom rifle orders is costly. However, as you can see, the pricing for these standard models is significantly discounted from retail. We are providing this discount as our way of saying thanks to each soldier wishing to purchase one of our rifles. And, we will engrave it free!

11. When will my credit/debit card be charged?

Immediately upon receipt of the complete order from the POC, the sales orders will be entered into the system. Your signature authorizes us to charge your card for the full amount immediately including any applicable sales tax for MN residence.

12. I live outside MN, will I pay sales tax.

No. You are responsible to pay sales tax in the state you reside upon transfer? (This needs to be reviewed under current Tax law. [See Carter])

13. Who will I contact to get the status on my order?

All correspondence and calls should be directed to you POC. DPMS does not have the staff to respond in a timely fashion to the requests; so, the POC for your group purchase has agreed to provide answers to all of your questions.

14. What if I decide to cancel my order?

If the cancellation occurs prior to charging your card no action will be taken. A 15% Administrative fee will be applied to your CC/Debit Card or subtracted from your refund in order to cover the expenses of processing the initial order and processing your cancellation request.

15. I don't live near the FFL used by the POC. Can I get my rifle shipped to a different FFL from DPMS?

Unfortunately DPMS cannot. But you can have it shipped to your Federal Firearms License Holder from the POC's FFL of choice if you pay the additional shipping.

Respectfully,

Dillon Jennings

DPMS

Military Sales

DPMS Panther Arms

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